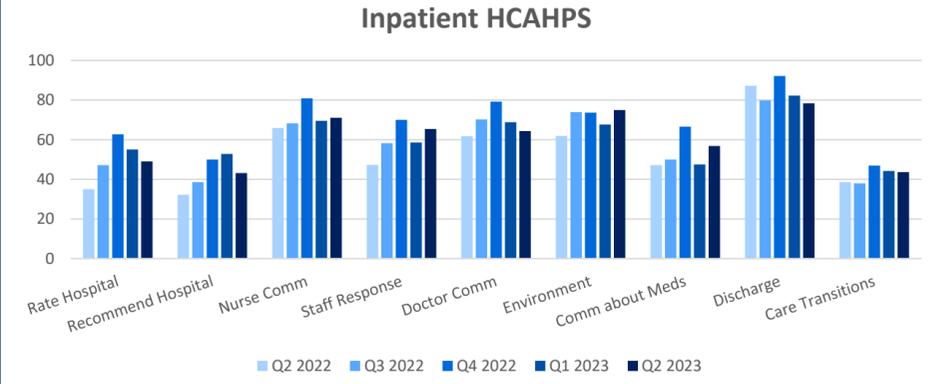
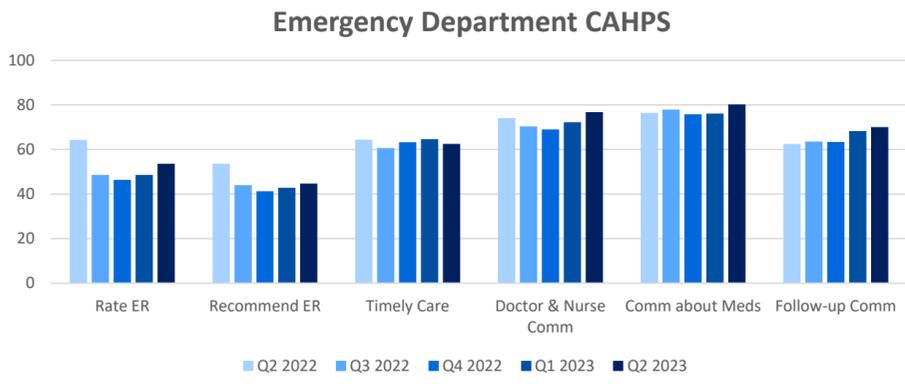


Hospital Scorecard

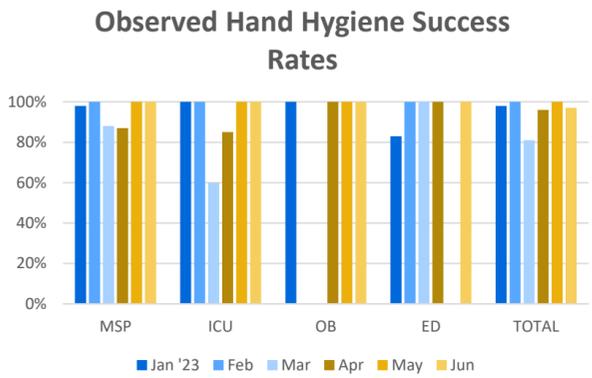


Leapfrog Safety Grade: C
CMS Star Rating: ★★

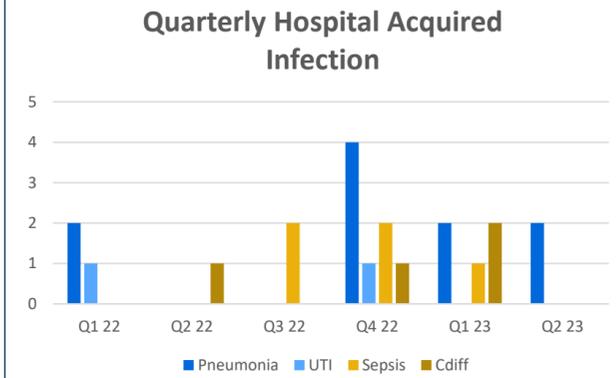
Excellence - Service



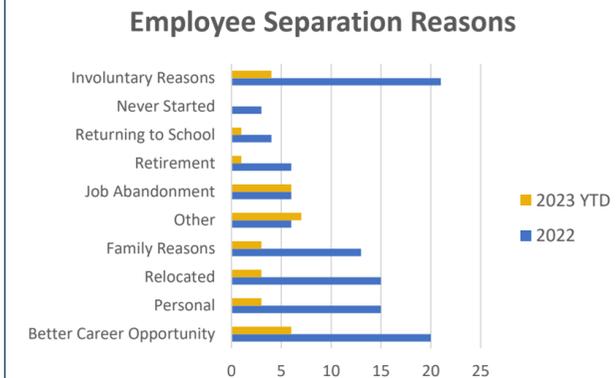
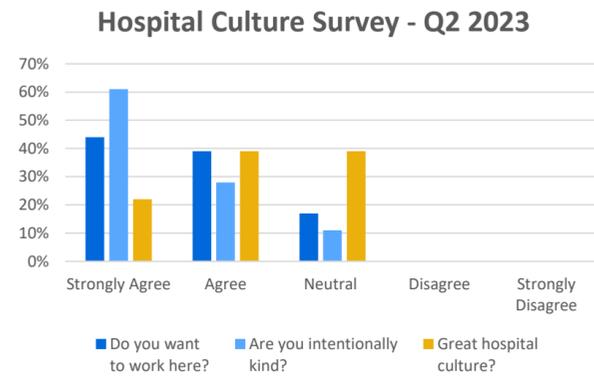
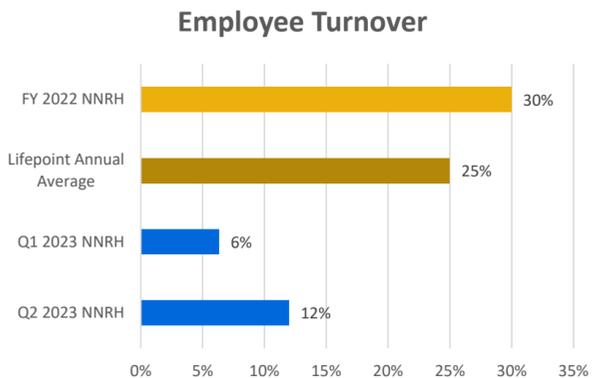
Excellence - Quality



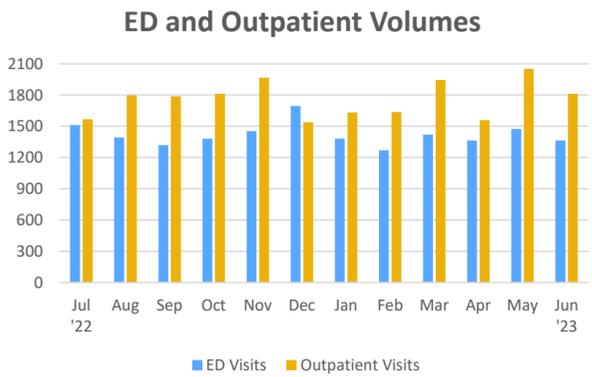
- ### Performance Improvement Activity
- Decreasing triage time in the ED
 - Bedside shift report improving to mastery level
 - Computerized Provider Order Entry to > 80%
 - Progress towards in-house transfer procedures
 - Increasing Hierarchy of Reliability utilization
 - Ongoing effort of new Healthcare Equity Committee
 - Increased recruiting capabilities



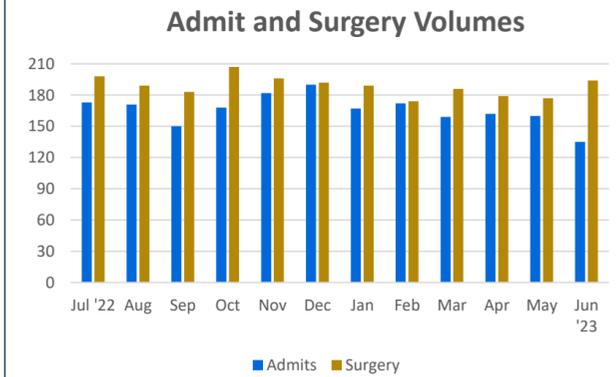
People



Sustainability



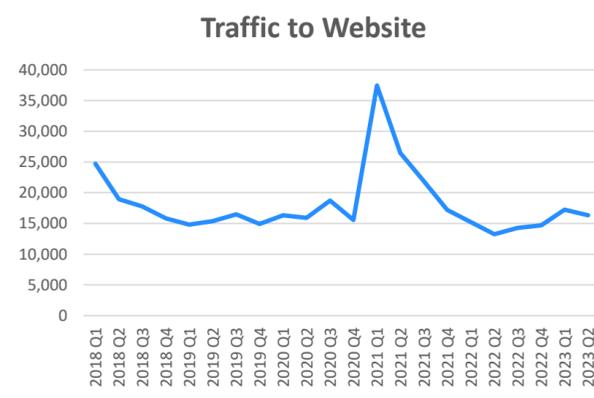
- ### Capital Projects
- Recently Completed:**
- New whiteboards in patient rooms
 - Tiger Connect – HIPAA compliant communication platform
 - New IV pumps house-wide
 - Drug Diversion software program
- In Progress:**
- Remodel and new x-ray machine in Cath. Lab
 - New Computerized Tomography (CT) machine
 - New defibrillators
 - Digital HVAC system upgrade
 - Surescripts software for increased med. rec. accuracy



Community

Community Contributions

- In Q2 of 2023, NNRH donated **\$22,673** to various organizations including the Elko County Fair Board, the Great Basin College Foundation, the National Basque Festival, the Ruby Mountain Balloon Festival, and the Silver State Stampede.
- In 2022, NNRH totaled **\$20,369,193** in charity care and uncompensated care provided to the community.
- In 2022, NNRH contributed **\$332,219** to community benefit programs such as community health services, tuition reimbursement, physician recruitment, and professional development.



- ### Upcoming Community Events
- National Night Out – August 1st
 - IHS Annual Health Fair – August 23rd
 - Elko County Fair – September 1st – 4th
 - Suicide Prevention Walk – September 9th
 - EMS Conference – September 14th
 - Heroes Have Heart – September 23rd
 - Drive-Thru Flu Shot Clinic – October 14th
 - Sensory Sensitive Santa – December 2nd

Champion Patient Care

Do the Right Thing

Embrace Individuality

Act with Kindness

Make a Difference Together